



NEWFIELDS

Penrod Arts Fair 2019

NEWFIELDS VOLUNTEER TRAINING

A large group of approximately 100 people, including staff and guests, are posed for a group photo in a bright, modern building lobby. The group is diverse in age and attire. In the background, a large blue sculpture of a whale is visible, along with large windows and modern architectural elements like benches and a pillar. The text 'Chris Morehead' is overlaid in large white font across the center of the image.

Chris Morehead

DIRECTOR OF GUEST, VOLUNTEER, AND
COMMUNITY EXPERIENCES

Volunteer Training

AGENDA

- **Welcome & Introductions**
- **Newfields Overview**
- **Penrod Overview**
- **Tickets**
- **Parking**
- **What to Wear**
- **Logging In & Out for the Day**
- **Etiquette / Guest Experience**
- **Volunteer Schedule & Assignments**
- **Distribute Volunteer Penrod Ticket Vouchers**
- **Q & A**



NEWFIELDS

A PLACE FOR NATURE & THE ARTS



SOMERSET CPAS AND ADVISORS

PENROD



ARTS FAIR

INDIANA'S NICEST DAY®

Penrod Arts Fair

BASICS

- **“Indiana’s Nicest Day”**
- **Saturday, September 7, 2019**
- **9:00 – 5:00 pm**
- **Tickets**
 - **Advanced Tickets: \$15**
 - **Event Day: \$20**
 - **Kids 10 & Under Free**
 - **Newfields Member Benefit**

Penrod Arts Fair

PARKING

- **State Fair Grounds – South Parking Lot**

Lot Location: 1201 E. 38th Street

Times: 8:00 – 6:00 pm

Bus Drop off /Pick up Location: 38th Street
Fair Gate

- **Light of the World Christian Church**

Lot Location: 4646 N. Michigan Road

Times: 8:00 – 6:00 pm

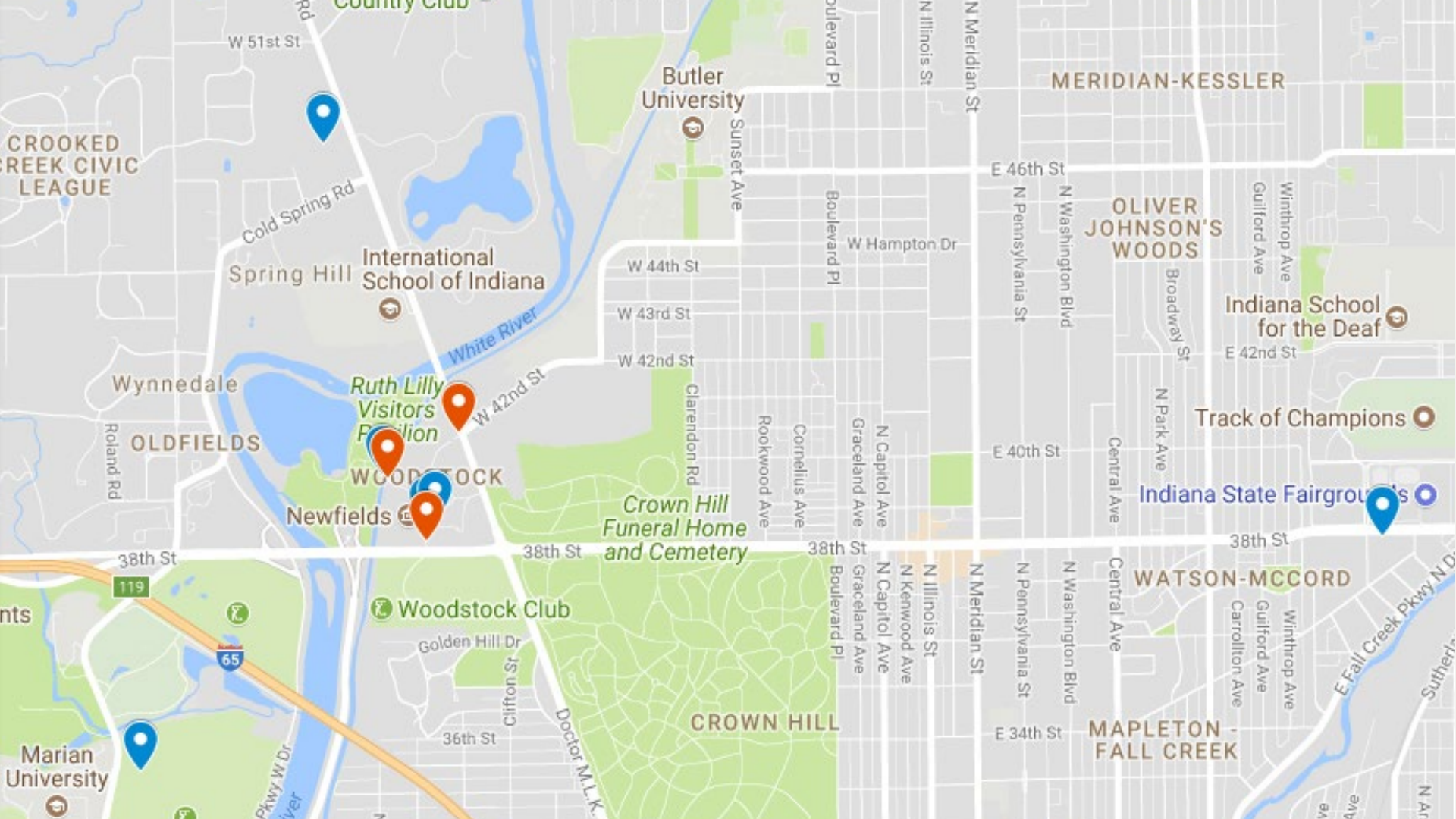
Bus Drop off /Pick up Location: Michigan
Road Fair Gate

- **Major Taylor Velodrome**

Lot Location: 3649 Cold Spring Road (Please
enter at 3580/3640 Cold Spring Rd.)

Times: 8:00 – 6:00 pm

Bus Drop off /Pick up Location: 38th Street
Fair Gate



W 51st St

Cold Spring Rd

Butler University

MERIDIAN-KESSLER

Spring Hill
International School of Indiana

W 44th St

E 46th St

OLIVER JOHNSON'S WOODS

Indiana School for the Deaf

Ruth Lilly Visitors Pavilion

W 43rd St

Boulevard Pl

Track of Champions

Wynnedale

OLDFIELDS

WOODSTOCK

Crown Hill Funeral Home and Cemetery

E 40th St

Indiana State Fairgrounds

Newfields

38th St

38th St

38th St

38th St

119

65

Woodstock Club

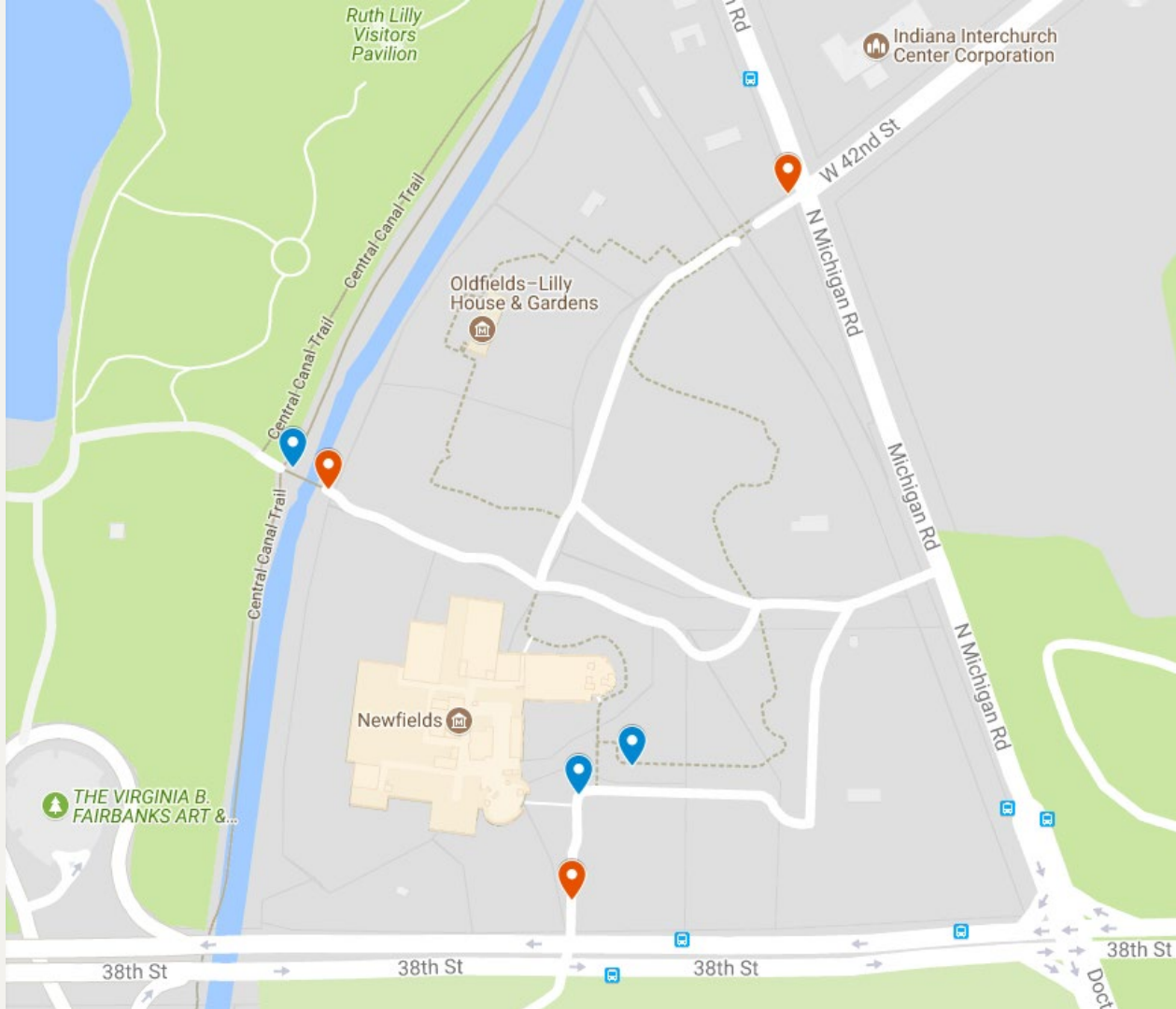
CROWN HILL

WATSON-MCCORD

MAPLETON - FALL CREEK

Marian University

E Fall Creek Pkwy N Dr



Ruth Lilly
Visitors
Pavilion

Indiana Interchurch
Center Corporation

Oldfields-Lilly
House & Gardens

Newfields

THE VIRGINIA B.
FAIRBANKS ART &...

Central Canal Trail
Central Canal Trail
Central Canal Trail
Central Canal Trail

W 42nd St

N Michigan Rd

Michigan Rd

N Michigan Rd

38th St

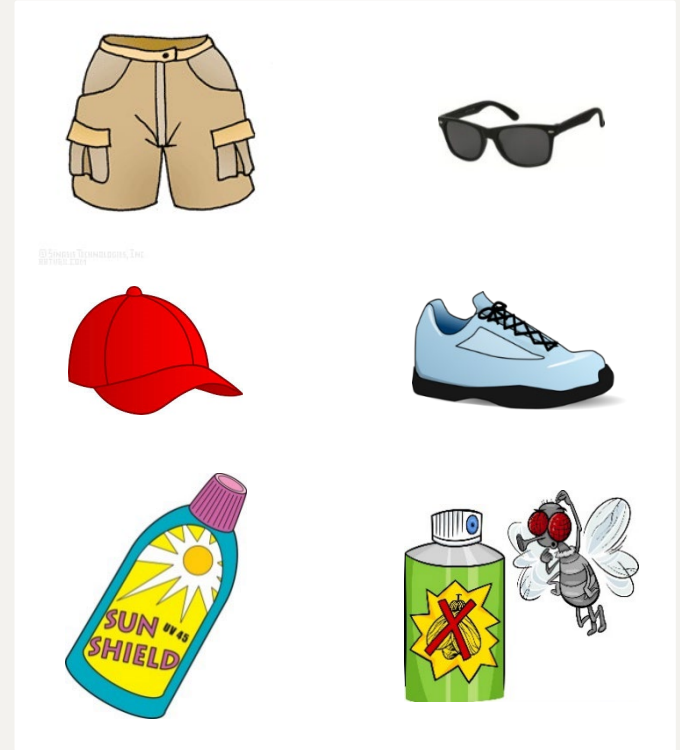
38th St

38th St

38th St

Doct

WHAT DO I WEAR?



LOGGING VOLUNTEER HOURS

Volunteer Information Center



Welcome. The Volunteer Information Center is where volunteers record hours. If you are ready to check-in and you have a volunteer PIN number, enter it here to get started.

Remember that your volunteer pin number is the last 4 to 7 digits of your cell phone number.

Enter your volunteer PIN number

Enter your volunteer ID number using the keypad buttons, and then click the Continue button.

1	2	3	
4	5	6	Cancel
7	8	9	← Backspace
*	0	#	Continue



NEWFIELDS ETIQUETTE / GUEST EXPERIENCE



IF YOU'RE VOLUNTEERING HERE,
YOU ARE A HOST

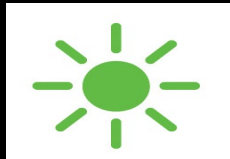


Our Promise

As part of having **exceptional experiences** at Newfields, we want our guests to feel that they are **welcome, cared for, and important.**

Therefore, we extend our stewardship, service, and excellence to our guests by being **warm, helpful, and knowledgeable.**

Our Guest Service Model



- FOOD BLUE - C (Greenhouse)**
- DA Blue Lagoon
 - La Chinita Poblana
 - Johnson BBQ Shack
 - Oriental Grill

- FOOD RED - C (Penrod Tent)**
- Arni's
 - Bazbeaux Pizza
 - Chateau Thomas Winery
 - Hubbard & Cravens Coffee
 - Newfangled Confections
 - The Pita Pit
 - Ruth's Chris Steak House

- FOOD YELLOW - C (40th & Mich.)**
- Copper Kettle Fudge
 - Dal-Forno Pizza
 - Jazz Kitchen
 - King David Dogs
 - Kona Ice/Hickey's Shaved Ice
 - Punch Burger
 - Shalimar Indian Restaurant
 - SMB Concessions
 - Vine Society
 - This That & The Other, LLC

- Location Services Following Lots Only:**
- Butler Parking Garage
 - Crown Hill
 - Light of the World Church



- ▲ Severe Weather Shelter
- ⊗ Safe Base
- 🏪 Retail Locations/ATM
- 🚻 Restrooms/Sinks
- 🏥 First Aid Station (Penrod Tent)
- 🍷 Monarch/Miller Coors/Blue Moon Products
- 💧 Water/Pop Stations
- 🍰 Gigi's Cupcakes
- 🌽 Glodo's Original Kettle Korn
- 🛍️ U-Indy Arts & Design Retail
- 🎵 WFI Blues Tent
- 🎻 Glick Symphony Stage
- 🎭 BKD/IU Health Dance Stage
- 🎪 Indy Jazz Fest Stage
- 🍷 Ruth's Chris VIP Hospitality Tent
- Ⓐ Projects Area A
- Ⓑ Projects Area B
- Ⓒ Projects Area C
- Ⓓ Projects Area D
- 🏠 Stutz Artist Village

- Location Services Following Lots Only:**
- State Fairgrounds
 - Indy Cycloplex/Velodrome



Volunteer Assignments

Q & A





Thank You!